

## 1111 Department of Consumer Affairs Bureaus, Programs, Divisions

The Department of Consumer Affairs (DCA) is responsible for promoting and protecting the interests of millions of California consumers by serving as a guardian and advocate for their health, safety, and economic well-being and by promoting legal and ethical standards of professional conduct. The Department helps to promote good business practices and to ensure that California's consumers receive quality services by establishing minimal competency standards for more than 255 professions involving approximately 2.4 million professionals. The Department is also an important advocate on consumer and business issues. In general, the DCA's Boards and Bureaus provide exams and licensing, enforcement, complaint mediation, and education for consumers.

In addition, centralized services are provided by the DCA for efficiency. Specifically DCA staff investigate complaints against licensees; develop valid examinations for applicants for licensure; monitor and advocate for legislation; provide consumer education and outreach; provide legal and audit services; and provide general administrative support involving personnel, budgeting, accounting, purchasing, and space management.

There are currently 10 bureaus and 1 certification program under the direct oversight of the DCA. Four current boards will become bureaus effective July 1, 2008, pursuant to Business and Professions Code Section 101.1(b) unless legislation is enacted to extend the boards' sunset dates.

Additional information on the Department, and the various boards and bureaus is available at [www.dca.ca.gov](http://www.dca.ca.gov).

### 3-YR EXPENDITURES AND POSITIONS (Summary of Program Requirements)

	Positions			Expenditures		
	2006-07	2007-08	2008-09	2006-07*	2007-08*	2008-09*
09 State Athletic Bureau	5.1	-	-	\$673	\$-	\$-
23 Arbitration Certification Program	6.7	5.7	7.6	891	1,033	1,126
24 Hearing Aid Dispensers Bureau	4.4	3.8	3.8	716	776	770
25 Bureau of Security and Investigative Services	53.8	65.9	51.7	8,944	11,059	11,843
27 Bureau for Private Postsecondary Education	39.3	14.1	69.4	8,299	3,629	11,309
28 Bureau of Electronic and Appliance Repair	13.3	14.5	14.5	1,935	2,343	2,423
31 Bureau of Automotive Repair	594.2	598.5	606.6	143,927	169,226	183,955
34 Bureau of Home Furnishings and Thermal Insulation	28.2	30.4	30.4	4,035	4,660	4,797
35.10 Consumer Affairs Administration	536.7	584.9	605.6	56,874	68,263	71,249
35.20 Distributed Consumer Affairs Administration	-	-	-	-56,509	-67,734	-70,713
37 Telephone Medical Advice Services Bureau	1.0	0.9	0.9	129	161	150
38 Cemetery and Funeral Bureau	25.4	22.5	22.5	3,488	4,061	4,187
39 Bureau of Naturopathic Medicine	1.0	0.9	0.9	115	154	128
40 Office of Privacy Protection	8.2	4.1	-	862	433	-
89 Professional Fiduciaries Bureau	-	3.8	3.8	-	649	609
<b>TOTALS, POSITIONS AND EXPENDITURES (All Programs)</b>	<b>1,317.3</b>	<b>1,350.0</b>	<b>1,417.7</b>	<b>\$174,379</b>	<b>\$198,713</b>	<b>\$221,833</b>
<b>FUNDING</b>				<b>2006-07*</b>	<b>2007-08*</b>	<b>2008-09*</b>
0001 General Fund				\$827	\$398	\$-
0166 Certification Account, Consumer Affairs Fund				891	1,033	1,126
0208 Hearing Aid Dispensers Fund				709	767	761
0239 Private Security Services Fund				7,943	9,551	10,243
0305 Private Postsecondary and Vocational Education Administration Fund				3,995	469	7,858
0325 Electronic and Appliance Repair Fund				1,876	2,330	2,410
0326 Athletic Commission Fund				623	-	-
0421 Vehicle Inspection and Repair Fund				101,294	109,089	112,554
0459 Telephone Medical Advice Services Fund				129	161	150
0492 Boxer's Neurological Examination Account				20	-	-
0582 High Polluter Repair or Removal Account				41,959	60,019	71,283
0717 Cemetery Fund, Professions and Vocations Fund				2,099	2,280	2,383
0750 State Funeral Directors and Embalmers Fund, Professions and Vocations Fund				1,387	1,650	1,673
0752 Bureau of Home Furnishings and Thermal Insulation Fund				3,940	4,655	4,792
0769 Private Investigator Fund				610	992	1,084
0890 Federal Trust Fund				1,462	1,510	1,514

\* Dollars in thousands, except in Salary Range.

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FUNDING	2006-07*	2007-08*	2008-09*
0960 Student Tuition Recovery Fund	2,822	1,650	1,937
0995 Reimbursements	1,648	1,359	1,331
3069 Naturopathic Doctor's Fund	115	151	125
3108 Professional Fiduciary Fund	-	649	609
9250 Boxers' Pension Fund	30	-	-
<b>TOTALS, EXPENDITURES, ALL FUNDS</b>	<b>\$174,379</b>	<b>\$198,713</b>	<b>\$221,833</b>

### LEGAL CITATIONS AND AUTHORITY

#### DEPARTMENT AUTHORITY

Business and Professions Code, Division 1, Chapter 1.

#### PROGRAM AUTHORITY

23-Arbitration Certification Program:

Business and Professions Code, Division 1, Chapter 9.

24-Hearing Aid Dispensers Bureau:

Business and Professions Code, Division 2, Chapter 7.5.

25-Bureau of Security and Investigative Services:

Business and Professions Code, Division 3, Chapters 8.5, 11, 11.3, 11.4, 11.5, and 11.6.

27-Bureau for Private Postsecondary Education:

Section 6 of Chapter 635, Statutes of 2007.

28-Bureau of Electronic and Appliance Repair:

Business and Professions Code, Division 3, Chapter 20.

31-Bureau of Automotive Repair:

Business and Professions Code, Division 3, Chapter 20.3; and Health and Safety Code, Division 26, Part 5, Chapter 5.

34-Bureau of Home Furnishings and Thermal Insulation:

Business and Professions Code, Division 8, Chapter 3.

35.10.010-Administrative and Information Services Division:

Business and Professions Code Section 201.

35.10.015-Office of Public Affairs:

Business and Professions Code Section 310.

35.10.020-Consumer and Community Relations Division:

Business and Professions Code Sections 325-326.

35.10.025-Division of Investigation:

Business and Professions Code Sections 159.5-160.

37-Telephone Medical Advice Services Bureau:

Business and Professions Code, Division 2, Chapter 15.

38-Cemetery and Funeral Bureau:

Business and Professions Code, Division 3, Chapters 12 and 19.

39-Bureau of Naturopathic Medicine:

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Business and Professions Code, Division 2, Chapter 8.2.

40-California Office of Privacy Protection:

Business and Professions Code, Division 3, Sections 350-352.

89-Professional Fiduciaries Bureau:

Business and Professions Code, Division 3, Chapter 6.

### MAJOR PROGRAM CHANGES

- Bureau for Private Postsecondary Education - The Governor's Budget includes \$11.3 million various special funds and 69.4 positions to reform the Bureau for Private Postsecondary and Vocational Education, which sunset on July 1, 2007, and reestablish it as the Bureau for Private Postsecondary Education consistent with Chapter 635, Statutes of 2007. This represents an increase of \$8.2 million and 57.9 positions for 2008-09.

Legislation to implement reforms for licensing and regulation of private postsecondary and vocational educational institutions is expected to be enacted on or before July 1, 2008.

- Unlicensed Activity Pilot Program - The Governor's Budget includes \$1.3 million various special funds (\$1.2 million for Boards and \$81,000 for Bureaus) to fund a department-wide pilot program to educate the public on the risks of conducting business with unlicensed practitioners and service providers.

### DETAILED BUDGET ADJUSTMENTS

	2007-08*			2008-09*		
	General Fund	Other Funds	Positions	General Fund	Other Funds	Positions
<b>Baseline Adjustment Descriptions</b>						
• Bureau of Security and Investigative Services - Workload Reduction	\$-	-\$791	-	\$-	-\$791	-14.2
• BHFTI/BEAR - Headquarter Relocation	-	-	-	-	120	-
• Bureau of Automotive Repair - Smog Check Program (Chapter 739, Statutes of 2007)	-	-	-	-	399	4.3
• DCA Wide - iLicensing	-	-	-	-	337	2.2
• DCA's AISD - Administrative Support	-	-	-	-	137	10.0
• DCA's AISD - Cashiering Workload	-	-	-	-	110	6.6
• DCA's AISD (OIS) - Internet and Web-Based Services Workload	-	-	-	-	83	1.9
• DCA's AISD (OIS) - Centralization of Information Technology Services	-	-	-	-	-41	-
• Full Year Cost of New/Expanded Program	-	-	-	-	11,207	3.8
• Employee Compensation Adjustments	8	3,096	-	-	3,329	-
• Price Increase	-	-	-	-	2,187	-
• Pro Rata Adjustment	-	-	-	-	291	-
• SWCAP Adjustment	-	-	-	-	-6	-
• Retirement Rate Adjustment	-1	-217	-	-1	-217	-
• Other Baseline Adjustments	-4	-4,807	-28.9	-394	-257	-4.1
• One Time Cost Reductions	-	-	-	-	-1,029	-
• Limited Term Positions/Expiring Programs	-	-	-	-	-4,025	-31.5
<b>Totals, Baseline Adjustments</b>	<b>\$3</b>	<b>-\$2,719</b>	<b>-28.9</b>	<b>-\$395</b>	<b>\$11,834</b>	<b>-21.0</b>
<b>Policy Adjustment Descriptions</b>						
• Arbitration Certification Program - Audits and Outreach	\$-	\$-	-	\$-	\$88	1.9
• Private Postsecondary Education Reform	-	-	-	-	8,195	57.9
• Bureau of Automotive Repair - Headquarters Relocation	-	-	-	-	600	-
• Unlicensed Activity Pilot Program	-	-	-	-	81	-

\* Dollars in thousands, except in Salary Range.

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	2007-08*			2008-09*		
	General Fund	Other Funds	Positions	General Fund	Other Funds	Positions
Totals, Policy Adjustments	\$-	\$-	-	\$-	\$8,964	59.8
TOTALS, BUDGET ADJUSTMENTS	\$3	-\$2,719	-28.9	-\$395	\$20,798	38.8

### PROGRAM DESCRIPTIONS (Program Objectives Statement)

#### 09 - STATE ATHLETIC COMMISSION

The State Athletic Commission approves, manages, and directs all professional and amateur boxing and full-contact martial arts events. The Commission protects consumers by ensuring bouts are fair and competitive while protecting the health and safety of participants.

The State Athletic Commission became a bureau directly under the Department of Consumer Affairs, effective July 1, 2006, pursuant to Business and Professions Code Section 101.1(b), but was reestablished as a commission effective January 1, 2007, pursuant to Chapter 465, Statutes of 2006.

#### 23 - ARBITRATION CERTIFICATION PROGRAM

The Arbitration Certification Program certifies and monitors arbitration programs offered by new car manufacturers to ensure that they substantially comply with state and federal regulations.

#### 24 - HEARING AID DISPENSERS BUREAU

The Hearing Aid Dispensers Bureau licenses and regulates hearing aid dispensers. The Bureau also protects hearing-impaired consumers by informing them of their legal rights and obligations when purchasing or returning hearing aids and protects consumers by maintaining advertising standards.

#### 25 - BUREAU OF SECURITY AND INVESTIGATIVE SERVICES

The Bureau of Security and Investigative Services ensures that only those who meet the prescribed qualifications to offer services as private investigators, repossessioners, uniformed security guards, private patrol operators, proprietary private security officers, alarm company operators, alarm agents, locksmiths, and firearm and baton training facilities be licensed, and enforces the regulations established by legislation for such licenses.

#### 27 - BUREAU FOR PRIVATE POSTSECONDARY EDUCATION

The former Bureau for Private Postsecondary and Vocational Education (Bureau) became inoperative on July 1, 2007. Chapters 67 and 635, Statutes of 2007, provided the Department limited, interim-operation authority for 2007-08.

The Bureau was established to oversee and approve private postsecondary vocational and degree-granting institutions to ensure they met specified minimum statutory standards concerning the quality of education, ethical and business practices, health and safety, and fiscal responsibility. The Bureau responded to student complaints and oversaw a fund designed to help reimburse a student's tuition if a school closed unexpectedly. The Bureau was also responsible for approving education and training programs for veterans in California.

Chapter 635, Statutes of 2007, established the new Bureau for Private Postsecondary Education (BPPE) within the DCA, however restricts the BPPE from commencing operations unless and until a new statute is enacted that creates a new California Private Postsecondary Education Act. Reform legislation is expected to be enacted on or before July 1, 2008.

#### 28 - BUREAU OF ELECTRONIC AND APPLIANCE REPAIR

The Bureau of Electronic and Appliance Repair registers and regulates all businesses engaged in major home appliance and electronic equipment repair by imposing specific obligations of ethical conduct, honesty, and full and fair disclosure, providing certain safeguards to consumers when they need repair services or enter into service contract transactions, and ridding the repair industry of unscrupulous repair dealers and service contractors.

#### 31 - BUREAU OF AUTOMOTIVE REPAIR

The Bureau of Automotive Repair administers two major programs in automotive repair markets that protect the consumer: the Automotive Repair Program and the Smog Check Program. Both programs are designed to protect consumers in the automotive repair marketplace, promote consumer education, and discipline unethical service dealers and technicians. In addition, through the Smog Check Program, BAR administers the nation's largest motor vehicle emissions reduction program. The Bureau also administers the Consumer Assistance Program, which provides financial assistance to eligible consumers whose vehicles fail a biennial Smog Check inspection.

#### 34 - BUREAU OF HOME FURNISHINGS AND THERMAL INSULATION

The Bureau of Home Furnishings and Thermal Insulation regulates the manufacture, distribution, and sale of upholstered furniture, bedding, and thermal insulation products sold in California to ensure they meet health, safety, and flammability

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standards.

### 35 - CONSUMER AFFAIRS ADMINISTRATION

#### 35.10.010 - Administrative and Information Services Division:

To maximize the efficiency and effectiveness in the delivery of services, ensure proper oversight and accountability, and minimize duplication of effort, the Department centralizes several functions that support the administration and implementation of the goals of the regulatory boards and bureaus. Services include policy direction, legal assistance, review of legislation, examination validation and assistance, information technology, accounting, budgets, personnel and other administrative functions.

#### 35.10.015 - Office of Public Affairs:

The Office of Public Affairs serves as the primary press office for the Department and is the primary developer of consumer alerts, fact sheets and internet postings designed to raise awareness of consumer issues among consumers, the news media and other stakeholders.

#### 35.10.020 - Consumer and Community Relations Division:

The Consumer and Community Relations Division is responsible for operation of the Consumer Information Center and the Complaint Mediation Program. The Consumer Information Center, through its toll-free telephone number, operates a call center. The center assists consumers and licensees by distributing publications, and applications for licensure and providing referrals to other consumer resources. The Center also responds to written correspondence and conducts outreach to inform and protect consumers about marketplace trends and represents consumer interests at local, state and federal levels. The complaint Mediation Program mediates consumer complaints against licensees and registrants regulated by the bureaus of the Department of Consumer Affairs. The Complaint Mediation Program participates in statewide consumer outreach at fairs and other community events. The Program conducts informational presentations for community and civic groups, schools and other interested groups.

#### 35.10.025 - Division of Investigation:

The Division of Investigation is vested with the statutory authority to investigate and enforce the laws administered by the client agencies within the Department to protect the health, safety, and welfare of consumers. The Division employs sworn armed peace officers to provide objective, timely, and cost-effective investigative services for its client agencies.

### 37 - TELEPHONE MEDICAL ADVICE SERVICES BUREAU

The Telephone Medical Advice Services Bureau is responsible for regulating businesses that provide medical advice by telephone to California residents. The Bureau ensures that providers of telephone medical advice are qualified licensed health-care professionals, informs patients of their rights, and pursues any reported harmful activities.

### 38 - CEMETERY AND FUNERAL BUREAU

The Cemetery and Funeral Bureau ensures that only qualified applicants receive licenses to operate cemeteries, crematories or funeral establishments, or act as funeral directors, embalmers, apprentice embalmers, cremated remains disposers, cemetery managers, crematory managers, cemetery brokers or salespeople. The Bureau also ensures that licensees comply with applicable rules and regulations concerning the management of trust funds, permanence of mausoleums and columbariums, and the proper handling of human remains.

### 39 - BUREAU OF NATUROPATHIC MEDICINE

The Bureau of Naturopathic Medicine implements and enforces the Naturopathic Doctors Act by licensing and regulating naturopathic doctors in California. The Bureau ensures that naturopathic doctors meet required educational and practice standards before licensure and investigates complaints against its licensees, disciplining those individuals found guilty of violations of law or regulation.

### 40 - OFFICE OF PRIVACY PROTECTION

The California Office of Privacy Protection serves as a statewide resource for consumer information and assistance on identity theft and other privacy issues. The Office also assists local, state, and federal law enforcement by providing training on privacy issues and by coordinating with them in investigations, works with businesses and other organizations to define and encourage sound privacy protection practices and reports on trends in consumer privacy problems and issues. Chapter 183, Statutes of 2007 (SB 90) moves the Office of Privacy Protection to the State and Consumer Services Agency effective January 1, 2008.

### 89 - PROFESSIONAL FIDUCIARIES BUREAU

The Professional Fiduciaries Bureau, established pursuant to Chapter 491, Statutes of 2006, implements and enforces the Professional Fiduciaries Act by licensing and regulating individuals who act as professional fiduciaries in California. The Bureau protects against fraud and abuse by those who are charged with the care of California's most vulnerable residents by ensuring that minimum competency standards are met by establishing educational and experience requirements, conducting examinations, investigating violations of professional ethics and law, and disciplining licensees when appropriate.

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## DETAILED EXPENDITURES BY PROGRAM (Program Budget Detail)

2006-07\*      2007-08\*      2008-09\*

### PROGRAM REQUIREMENTS

\* Dollars in thousands, except in Salary Range.

## 1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	<u>2006-07*</u>	<u>2007-08*</u>	<u>2008-09*</u>
<b>09 STATE ATHLETIC BUREAU</b>			
<b>State Operations:</b>			
0326 Athletic Commission Fund	\$623	\$-	\$-
0492 Boxer's Neurological Examination Account	20	-	-
9250 Boxers' Pension Fund	30	-	-
<b>Totals, State Operations</b>	<b>\$673</b>	<b>\$-</b>	<b>\$-</b>
<b>PROGRAM REQUIREMENTS</b>			
<b>23 ARBITRATION CERTIFICATION PROGRAM</b>			
<b>State Operations:</b>			
0166 Certification Account, Consumer Affairs Fund	\$891	\$1,033	\$1,126
<b>Totals, State Operations</b>	<b>\$891</b>	<b>\$1,033</b>	<b>\$1,126</b>
<b>PROGRAM REQUIREMENTS</b>			
<b>24 HEARING AID DISPENSERS BUREAU</b>			
<b>State Operations:</b>			
0208 Hearing Aid Dispensers Fund	\$709	\$767	\$761
0995 Reimbursements	7	9	9
<b>Totals, State Operations</b>	<b>\$716</b>	<b>\$776</b>	<b>\$770</b>
<b>PROGRAM REQUIREMENTS</b>			
<b>25 BUREAU OF SECURITY AND INVESTIGATIVE SERVICES</b>			
<b>State Operations:</b>			
0239 Private Security Services Fund	\$7,943	\$9,551	\$10,243
0769 Private Investigator Fund	610	992	1,084
0995 Reimbursements	391	516	516
<b>Totals, State Operations</b>	<b>\$8,944</b>	<b>\$11,059</b>	<b>\$11,843</b>
<b>ELEMENT REQUIREMENTS</b>			
<b>25.10 Bureau of Security and Investigative Services, Private Security Services Program</b>	<b>\$8,320</b>	<b>\$10,051</b>	<b>\$10,743</b>
<b>State Operations:</b>			
0239 Private Security Services Fund	7,943	9,551	10,243
0995 Reimbursements	377	500	500
<b>25.20 Private Investigators Program</b>	<b>\$624</b>	<b>\$1,008</b>	<b>\$1,100</b>
<b>State Operations:</b>			
0769 Private Investigator Fund	610	992	1,084
0995 Reimbursements	14	16	16
<b>PROGRAM REQUIREMENTS</b>			
<b>27 Bureau for Private Postsecondary Education</b>			
<b>State Operations:</b>			
0305 Private Postsecondary and Vocational Education Administration Fund	\$3,995	\$469	\$7,858
0890 Federal Trust Fund	1,462	1,510	1,514
0960 Student Tuition Recovery Fund	399	50	337
0995 Reimbursements	20	-	-
<b>Totals, State Operations</b>	<b>\$5,876</b>	<b>\$2,029</b>	<b>\$9,709</b>
<b>Local Assistance:</b>			
0960 Student Tuition Recovery Fund	\$2,423	\$1,600	\$1,600
<b>Totals, Local Assistance</b>	<b>\$2,423</b>	<b>\$1,600</b>	<b>\$1,600</b>
<b>ELEMENT REQUIREMENTS</b>			
<b>27.10 Bureau for Private Postsecondary Education</b>	<b>\$4,015</b>	<b>\$469</b>	<b>\$7,858</b>

\* Dollars in thousands, except in Salary Range.

## 1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	2006-07*	2007-08*	2008-09*
<b>State Operations:</b>			
0305 Private Postsecondary and Vocational Education Administration Fund	3,995	469	7,858
0995 Reimbursements	20	-	-
<b>27.20 Federal Trust Program</b>	<b>\$1,462</b>	<b>\$1,510</b>	<b>\$1,514</b>
<b>State Operations:</b>			
0890 Federal Trust Fund	1,462	1,510	1,514
<b>27.30 Student Tuition Recovery Program</b>	<b>\$2,822</b>	<b>\$1,650</b>	<b>\$1,937</b>
<b>State Operations:</b>			
0960 Student Tuition Recovery Fund	399	50	337
<b>Local Assistance:</b>			
0960 Student Tuition Recovery Fund	2,423	1,600	1,600
<b>PROGRAM REQUIREMENTS</b>			
<b>28 BUREAU OF ELECTRONIC AND APPLIANCE REPAIR</b>			
<b>State Operations:</b>			
0325 Electronic and Appliance Repair Fund	\$1,876	\$2,330	\$2,410
0995 Reimbursements	59	13	13
<b>Totals, State Operations</b>	<b>\$1,935</b>	<b>\$2,343</b>	<b>\$2,423</b>
<b>PROGRAM REQUIREMENTS</b>			
<b>31 BUREAU OF AUTOMOTIVE REPAIR</b>			
<b>State Operations:</b>			
0421 Vehicle Inspection and Repair Fund	\$101,294	\$109,089	\$112,554
0582 High Polluter Repair or Removal Account	41,959	60,019	71,283
0995 Reimbursements	674	118	118
<b>Totals, State Operations</b>	<b>\$143,927</b>	<b>\$169,226</b>	<b>\$183,955</b>
<b>ELEMENT REQUIREMENTS</b>			
<b>31.10 Automotive Repair and Smog Check Programs</b>	<b>\$101,968</b>	<b>\$109,207</b>	<b>\$112,672</b>
<b>State Operations:</b>			
0421 Vehicle Inspection and Repair Fund	101,294	109,089	112,554
0995 Reimbursements	674	118	118
<b>31.20 Vehicle Repair Assistance and Retirement Program</b>	<b>\$41,959</b>	<b>\$60,019</b>	<b>\$71,283</b>
<b>State Operations:</b>			
0582 High Polluter Repair or Removal Account	41,959	60,019	71,283
<b>PROGRAM REQUIREMENTS</b>			
<b>34 BUREAU OF HOME FURNISHINGS AND THERMAL INSULATION</b>			
<b>State Operations:</b>			
0752 Bureau of Home Furnishings and Thermal Insulation Fund	\$3,940	\$4,655	\$4,792
0995 Reimbursements	95	5	5
<b>Totals, State Operations</b>	<b>\$4,035</b>	<b>\$4,660</b>	<b>\$4,797</b>
<b>PROGRAM REQUIREMENTS</b>			
<b>35 CONSUMER AFFAIRS ADMINISTRATION</b>			
<b>State Operations:</b>			
0995 Reimbursements	\$365	\$529	\$536
<b>Totals, State Operations</b>	<b>\$365</b>	<b>\$529</b>	<b>\$536</b>
<b>ELEMENT REQUIREMENTS</b>			
35.10 Consumer Affairs Administration	56,874	68,263	71,249

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	2006-07*	2007-08*	2008-09*
35.20 Distributed Consumer Affairs Administration	-56,509	-67,734	-70,713
35.10. 010-Administrative and Information Services Division	361	473	480
35.10. 015-Public Affairs	4	56	56
<b>PROGRAM REQUIREMENTS</b>			
<b>37 TELEPHONE MEDICAL ADVICE SERVICES BUREAU</b>			
<b>State Operations:</b>			
0459 Telephone Medical Advice Services Fund	\$129	\$161	\$150
<b>Totals, State Operations</b>	<b>\$129</b>	<b>\$161</b>	<b>\$150</b>
<b>PROGRAM REQUIREMENTS</b>			
<b>38 CEMETERY AND FUNERAL BUREAU</b>			
<b>State Operations:</b>			
0717 Cemetery Fund, Professions and Vocations Fund	\$2,099	\$2,280	\$2,383
0750 State Funeral Directors and Embalmers Fund, Professions and Vocations Fund	1,387	1,650	1,673
0995 Reimbursements	2	131	131
<b>Totals, State Operations</b>	<b>\$3,488</b>	<b>\$4,061</b>	<b>\$4,187</b>
<b>ELEMENT REQUIREMENTS</b>			
<b>38.10 Cemetery Program</b>			
<b>State Operations:</b>			
0717 Cemetery Fund, Professions and Vocations Fund	2,099	2,280	2,383
0995 Reimbursements	1	119	119
<b>38.20 Funeral Directors and Embalmers Program</b>	<b>\$1,388</b>	<b>\$1,662</b>	<b>\$1,685</b>
<b>State Operations:</b>			
0750 State Funeral Directors and Embalmers Fund, Professions and Vocations Fund	1,387	1,650	1,673
0995 Reimbursements	1	12	12
<b>PROGRAM REQUIREMENTS</b>			
<b>39 BUREAU OF NATUROPATHIC MEDICINE</b>			
<b>State Operations:</b>			
3069 Naturopathic Doctor's Fund	\$115	\$151	\$125
0995 Reimbursements	-	3	3
<b>Totals, State Operations</b>	<b>\$115</b>	<b>\$154</b>	<b>\$128</b>
<b>PROGRAM REQUIREMENTS</b>			
<b>40 OFFICE OF PRIVACY PROTECTION</b>			
<b>State Operations:</b>			
0001 General Fund	\$827	\$398	\$-
0995 Reimbursements	35	35	-
<b>Totals, State Operations</b>	<b>\$862</b>	<b>\$433</b>	<b>\$-</b>
<b>PROGRAM REQUIREMENTS</b>			
<b>89 PROFESSIONAL FIDUCIARIES BUREAU</b>			
<b>State Operations:</b>			
3108 Professional Fiduciary Fund	\$-	\$649	\$609
<b>Totals, State Operations</b>	<b>\$-</b>	<b>\$649</b>	<b>\$609</b>
<b>TOTALS, EXPENDITURES</b>			
State Operations	171,956	197,113	220,233
Local Assistance	2,423	1,600	1,600
<b>Totals, Expenditures</b>	<b>\$174,379</b>	<b>\$198,713</b>	<b>\$221,833</b>

\* Dollars in thousands, except in Salary Range.

## 1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

## EXPENDITURES BY CATEGORY (Summary By Object)

1 State Operations	Positions			Expenditures		
	2006-07	2007-08	2008-09	2006-07*	2007-08*	2008-09*
PERSONAL SERVICES						
Authorized Positions (Equals Sch. 7A)	1,317.3	1,439.8	1,406.5	\$75,542	\$80,508	\$80,081
Total Adjustments	-	-	74.3	-	2,949	6,931
Estimated Salary Savings	-	-89.8	-63.1	-	-4,497	-3,354
<b>Net Totals, Salaries and Wages</b>	<b>1,317.3</b>	<b>1,350.0</b>	<b>1,417.7</b>	<b>\$75,542</b>	<b>\$78,960</b>	<b>\$83,658</b>
Staff Benefits	-	-	-	27,319	34,938	36,823
<b>Totals, Personal Services</b>	<b>1,317.3</b>	<b>1,350.0</b>	<b>1,417.7</b>	<b>\$102,861</b>	<b>\$113,898</b>	<b>\$120,481</b>
OPERATING EXPENSES AND EQUIPMENT				\$125,604	\$150,949	\$170,465
<b>TOTAL EXPENDITURES (Bureaus and Programs)</b>				<b>\$228,465</b>	<b>\$264,847</b>	<b>\$290,946</b>
Distributed Costs				-\$56,509	-\$67,734	-\$70,713
<b>TOTALS, POSITIONS AND EXPENDITURES, ALL FUNDS (State Operations)</b>				<b>\$171,956</b>	<b>\$197,113</b>	<b>\$220,233</b>
2 Local Assistance						
Grants and Subventions				\$2,423	\$1,600	\$1,600
<b>TOTALS, EXPENDITURES, ALL FUNDS (Local Assistance)</b>				<b>\$2,423</b>	<b>\$1,600</b>	<b>\$1,600</b>

## DETAIL OF APPROPRIATIONS AND ADJUSTMENTS (Reconciliation with Appropriations)

1 STATE OPERATIONS	2006-07*	2007-08*	2008-09*
0001 General Fund			
APPROPRIATIONS			
003 Budget Act appropriation	\$785	\$-	\$-
Allocation for employee compensation	38	-	-
Adjustment per Section 3.60	5	-	-
003 Budget Act appropriation, as amended by Chapter 172, Statutes of 2007	-	395	-
Allocation for employee compensation	-	8	-
Adjustment per Section 3.60	-	-1	-
Adjustment per Section 4.04	-	-4	-
<b>Totals Available</b>	<b>\$828</b>	<b>\$398</b>	<b>\$-</b>
Unexpended balance, estimated savings	-1	-	-
<b>TOTALS, EXPENDITURES</b>	<b>\$827</b>	<b>\$398</b>	<b>\$-</b>
0166 Certification Account, Consumer Affairs Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$911	\$1,014	\$1,126
Allocation for employee compensation	32	20	-
Adjustment per Section 3.60	4	-1	-
<b>Totals Available</b>	<b>\$947</b>	<b>\$1,033</b>	<b>\$1,126</b>
Unexpended balance, estimated savings	-56	-	-
<b>TOTALS, EXPENDITURES</b>	<b>\$891</b>	<b>\$1,033</b>	<b>\$1,126</b>
0208 Hearing Aid Dispensers Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$716	\$755	\$761
Allocation for employee compensation	18	13	-
Adjustment per Section 3.60	2	-1	-
<b>Totals Available</b>	<b>\$736</b>	<b>\$767</b>	<b>\$761</b>

\* Dollars in thousands, except in Salary Range.

## 1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

1 STATE OPERATIONS	2006-07*	2007-08*	2008-09*
Unexpended balance, estimated savings	-27	-	-
<b>TOTALS, EXPENDITURES</b>	<b>\$709</b>	<b>\$767</b>	<b>\$761</b>
<b>0239 Private Security Services Fund</b>			
APPROPRIATIONS			
002 Budget Act appropriation	\$9,443	\$10,135	\$10,243
Allocation for employee compensation	359	222	-
Adjustment per Section 3.60	43	-15	-
<b>Totals Available</b>	<b>\$9,845</b>	<b>\$10,342</b>	<b>\$10,243</b>
Unexpended balance, estimated savings	-1,902	-791	-
<b>TOTALS, EXPENDITURES</b>	<b>\$7,943</b>	<b>\$9,551</b>	<b>\$10,243</b>
<b>0305 Private Postsecondary and Vocational Education Administration Fund</b>			
APPROPRIATIONS			
002 Budget Act appropriation	\$4,832	\$4,413	\$7,858
Allocation for employee compensation	199	-	-
Adjustment per Section 3.60	28	-	-
<b>Totals Available</b>	<b>\$5,059</b>	<b>\$4,413</b>	<b>\$7,858</b>
Unexpended balance, estimated savings	-1,064	-3,944	-
<b>TOTALS, EXPENDITURES</b>	<b>\$3,995</b>	<b>\$469</b>	<b>\$7,858</b>
<b>0325 Electronic and Appliance Repair Fund</b>			
APPROPRIATIONS			
002 Budget Act appropriation	\$2,009	\$2,280	\$2,410
Allocation for employee compensation	95	54	-
Adjustment per Section 3.60	9	-4	-
<b>Totals Available</b>	<b>\$2,113</b>	<b>\$2,330</b>	<b>\$2,410</b>
Unexpended balance, estimated savings	-237	-	-
<b>TOTALS, EXPENDITURES</b>	<b>\$1,876</b>	<b>\$2,330</b>	<b>\$2,410</b>
<b>0326 Athletic Commission Fund</b>			
APPROPRIATIONS			
002 Budget Act appropriation	\$1,245	\$-	\$-
Transfer from Item 1111-002-0326 per Provision 2	-622	-	-
<b>TOTALS, EXPENDITURES</b>	<b>\$623</b>	<b>\$-</b>	<b>\$-</b>
<b>0421 Vehicle Inspection and Repair Fund</b>			
APPROPRIATIONS			
002 Budget Act appropriation	\$100,648	\$106,957	\$112,554
Allocation for employee compensation	3,690	2,291	-
Adjustment per Section 3.60	265	-159	-
Adjustment per Section 4.75 Statewide Surcharge	2	-	-
Prior year balances available:			
Chapter 572, Statutes of 2004	30	-	-
<b>Totals Available</b>	<b>\$104,635</b>	<b>\$109,089</b>	<b>\$112,554</b>
Unexpended balance, estimated savings	-3,341	-	-
<b>TOTALS, EXPENDITURES</b>	<b>\$101,294</b>	<b>\$109,089</b>	<b>\$112,554</b>
<b>0459 Telephone Medical Advice Services Fund</b>			
APPROPRIATIONS			
002 Budget Act appropriation	\$136	\$158	\$150
Allocation for employee compensation	4	3	-
Adjustment per Section 3.60	1	-	-
<b>Totals Available</b>	<b>\$141</b>	<b>\$161</b>	<b>\$150</b>
Unexpended balance, estimated savings	-12	-	-

\* Dollars in thousands, except in Salary Range.

## 1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

1 STATE OPERATIONS	2006-07*	2007-08*	2008-09*
<b>TOTALS, EXPENDITURES</b>	<b>\$129</b>	<b>\$161</b>	<b>\$150</b>
<b>0492 Boxer's Neurological Examination Account</b>			
APPROPRIATIONS			
002 Budget Act appropriation	\$109	\$-	\$-
Transfer to State Athletic Commission per Provision 2 of Item 1111-002-0326	-55	-	-
<b>Totals Available</b>	<b>\$54</b>	<b>\$-</b>	<b>\$-</b>
Unexpended balance, estimated savings	-34	-	-
<b>TOTALS, EXPENDITURES</b>	<b>\$20</b>	<b>\$-</b>	<b>\$-</b>
<b>0582 High Polluter Repair or Removal Account</b>			
APPROPRIATIONS			
002 Budget Act appropriation	\$47,264	\$59,820	\$71,283
Allocation for employee compensation	373	216	-
Adjustment per Section 3.60	29	-17	-
Adjustment per Section 4.75 Statewide Surcharge	1	-	-
<b>Totals Available</b>	<b>\$47,667</b>	<b>\$60,019</b>	<b>\$71,283</b>
Unexpended balance, estimated savings	-5,708	-	-
<b>TOTALS, EXPENDITURES</b>	<b>\$41,959</b>	<b>\$60,019</b>	<b>\$71,283</b>
<b>0702 Consumer Affairs Fund, Professions and Vocations Fund</b>			
APPROPRIATIONS			
002 Budget Act appropriation	0	0	0
<b>TOTALS, EXPENDITURES</b>	<b>\$-</b>	<b>\$-</b>	<b>\$-</b>
<b>0717 Cemetery Fund, Professions and Vocations Fund</b>			
APPROPRIATIONS			
002 Budget Act appropriation	\$2,123	\$2,231	\$2,383
Allocation for employee compensation	86	53	-
Adjustment per Section 3.60	8	-4	-
<b>Totals Available</b>	<b>\$2,217</b>	<b>\$2,280</b>	<b>\$2,383</b>
Unexpended balance, estimated savings	-118	-	-
<b>TOTALS, EXPENDITURES</b>	<b>\$2,099</b>	<b>\$2,280</b>	<b>\$2,383</b>
<b>0750 State Funeral Directors and Embalmers Fund, Professions and Vocations Fund</b>			
APPROPRIATIONS			
002 Budget Act appropriation	\$1,560	\$1,621	\$1,673
Allocation for employee compensation	47	31	-
Adjustment per Section 3.60	5	-2	-
<b>Totals Available</b>	<b>\$1,612</b>	<b>\$1,650</b>	<b>\$1,673</b>
Unexpended balance, estimated savings	-225	-	-
<b>TOTALS, EXPENDITURES</b>	<b>\$1,387</b>	<b>\$1,650</b>	<b>\$1,673</b>
<b>0752 Bureau of Home Furnishings and Thermal Insulation Fund</b>			
APPROPRIATIONS			
002 Budget Act appropriation	\$3,959	\$4,548	\$4,792
Allocation for employee compensation	174	115	-
Adjustment per Section 3.60	17	-8	-
<b>Totals Available</b>	<b>\$4,150</b>	<b>\$4,655</b>	<b>\$4,792</b>
Unexpended balance, estimated savings	-210	-	-
<b>TOTALS, EXPENDITURES</b>	<b>\$3,940</b>	<b>\$4,655</b>	<b>\$4,792</b>
<b>0769 Private Investigator Fund</b>			
APPROPRIATIONS			
002 Budget Act appropriation	\$639	\$974	\$1,084
Allocation for employee compensation	19	19	-
Adjustment per Section 3.60	2	-1	-

\* Dollars in thousands, except in Salary Range.

**1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued**

<b>1 STATE OPERATIONS</b>	<u>2006-07*</u>	<u>2007-08*</u>	<u>2008-09*</u>
<b>Totals Available</b>	<b>\$660</b>	<b>\$992</b>	<b>\$1,084</b>
Unexpended balance, estimated savings	-50	-	-
<b>TOTALS, EXPENDITURES</b>	<b>\$610</b>	<b>\$992</b>	<b>\$1,084</b>
<b>0890 Federal Trust Fund</b>			
APPROPRIATIONS			
002 Budget Act appropriation	\$1,400	\$1,476	\$1,514
Allocation for employee compensation	53	37	-
Adjustment per Section 3.60	9	-3	-
<b>TOTALS, EXPENDITURES</b>	<b>\$1,462</b>	<b>\$1,510</b>	<b>\$1,514</b>
<b>0960 Student Tuition Recovery Fund</b>			
APPROPRIATIONS			
002 Budget Act appropriation	\$400	\$433	\$337
<b>Totals Available</b>	<b>\$400</b>	<b>\$433</b>	<b>\$337</b>
Unexpended balance, estimated savings	-1	-383	-
<b>TOTALS, EXPENDITURES</b>	<b>\$399</b>	<b>\$50</b>	<b>\$337</b>
<b>0995 Reimbursements</b>			
APPROPRIATIONS			
Reimbursements	\$1,648	\$1,359	\$1,331
<b>3069 Naturopathic Doctor's Fund</b>			
APPROPRIATIONS			
002 Budget Act appropriation	\$113	\$148	\$125
Allocation for employee compensation	5	3	-
Adjustment per Section 3.60	1	-	-
<b>Totals Available</b>	<b>\$119</b>	<b>\$151</b>	<b>\$125</b>
Unexpended balance, estimated savings	-4	-	-
<b>TOTALS, EXPENDITURES</b>	<b>\$115</b>	<b>\$151</b>	<b>\$125</b>
<b>3108 Professional Fiduciary Fund</b>			
APPROPRIATIONS			
002 Budget Act appropriation	\$-	\$1,113	\$609
Allocation for employee compensation	-	17	-
Adjustment per Section 3.60	-	-1	-
<b>Totals Available</b>	<b>\$-</b>	<b>\$1,129</b>	<b>\$609</b>
Unexpended balance, estimated savings	-	-480	-
<b>TOTALS, EXPENDITURES</b>	<b>\$-</b>	<b>\$649</b>	<b>\$609</b>
<b>9250 Boxers' Pension Fund</b>			
APPROPRIATIONS			
002 Budget Act appropriation	\$94	\$-	\$-
Transfer from Item 1111-002-9250 per Provision 2 of Item 1111-002-0326	-47	-	-
<b>Totals Available</b>	<b>\$47</b>	<b>\$-</b>	<b>\$-</b>
Unexpended balance, estimated savings	-17	-	-
<b>TOTALS, EXPENDITURES</b>	<b>\$30</b>	<b>\$-</b>	<b>\$-</b>
<b>TOTALS, EXPENDITURES, ALL FUNDS (State Operations)</b>	<b>\$171,956</b>	<b>\$197,113</b>	<b>\$220,233</b>
<b>2 LOCAL ASSISTANCE</b>			
<b>0960 Student Tuition Recovery Fund</b>			
APPROPRIATIONS			
Education Code Section 94944	\$2,423	\$1,600	\$1,600
<b>TOTALS, EXPENDITURES</b>	<b>\$2,423</b>	<b>\$1,600</b>	<b>\$1,600</b>
<b>TOTALS, EXPENDITURES, ALL FUNDS (Local Assistance)</b>	<b>\$2,423</b>	<b>\$1,600</b>	<b>\$1,600</b>

\* Dollars in thousands, except in Salary Range.

**1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued**

<b>2 LOCAL ASSISTANCE</b>	<u>2006-07*</u>	<u>2007-08*</u>	<u>2008-09*</u>
<b>TOTALS, EXPENDITURES, ALL FUNDS (State Operations and Local Assistance)</b>	<b>\$174,379</b>	<b>\$198,713</b>	<b>\$221,833</b>

**FUND CONDITION STATEMENTS**

	2006-07*	2007-08*	2008-09*
<b>0166 Certification Account, Consumer Affairs Fund <sup>s</sup></b>			
BEGINNING BALANCE	\$484	\$571	\$563
Prior year adjustments	8	-	-
Adjusted Beginning Balance	\$492	\$571	\$563
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125600 Other Regulatory Fees	952	1,015	1,015
150300 Income From Surplus Money Investments	19	11	11
Total Revenues, Transfers, and Other Adjustments	\$971	\$1,026	\$1,026
Total Resources	\$1,463	\$1,597	\$1,589
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	1	1	1
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	891	1,033	1,126
Total Expenditures and Expenditure Adjustments	\$892	\$1,034	\$1,127
FUND BALANCE	\$571	\$563	\$462
Reserve for economic uncertainties	571	563	462
<b>0208 Hearing Aid Dispensers Fund <sup>s</sup></b>			
BEGINNING BALANCE	\$1,217	\$1,186	\$1,030
Prior year adjustments	17	-	-
Adjusted Beginning Balance	\$1,234	\$1,186	\$1,030
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125600 Other Regulatory Fees	1	1	1
125700 Other Regulatory Licenses and Permits	143	134	128
125800 Renewal Fees	450	453	453
125900 Delinquent Fees	5	4	3
150300 Income From Surplus Money Investments	63	20	16
Total Revenues, Transfers, and Other Adjustments	\$662	\$612	\$601
Total Resources	\$1,896	\$1,798	\$1,631
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	1	1	1
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	709	767	761
Total Expenditures and Expenditure Adjustments	\$710	\$768	\$762
FUND BALANCE	\$1,186	\$1,030	\$869
Reserve for economic uncertainties	1,186	1,030	869
<b>0239 Private Security Services Fund <sup>s</sup></b>			
BEGINNING BALANCE	\$4,041	\$4,675	\$2,909
Prior year adjustments	115	-	-
Adjusted Beginning Balance	\$4,156	\$4,675	\$2,909
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125600 Other Regulatory Fees	355	255	286

\* Dollars in thousands, except in Salary Range.

**1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued**

	2006-07*	2007-08*	2008-09*
125700 Other Regulatory Licenses and Permits	3,766	3,523	3,615
125800 Renewal Fees	3,968	3,874	3,918
125900 Delinquent Fees	135	80	95
141200 Sales of Documents	1	-	-
142500 Miscellaneous Services to the Public	1	1	1
150300 Income From Surplus Money Investments	233	56	16
161000 Escheat of Unclaimed Checks & Warrants	5	2	-
161400 Miscellaneous Revenue	<u>6</u>	<u>6</u>	<u>2</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$8,470</u>	<u>\$7,797</u>	<u>\$7,933</u>
Total Resources	\$12,626	\$12,472	\$10,842
<b>EXPENDITURES AND EXPENDITURE ADJUSTMENTS</b>			
Expenditures:			
0840 State Controller (State Operations)	8	12	9
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	<u>7,943</u>	<u>9,551</u>	<u>10,243</u>
Total Expenditures and Expenditure Adjustments	<u>\$7,951</u>	<u>\$9,563</u>	<u>\$10,252</u>
FUND BALANCE	\$4,675	\$2,909	\$590
Reserve for economic uncertainties	4,675	2,909	590
<b>0305 Private Postsecondary and Vocational Education Administration Fund <sup>§</sup></b>			
BEGINNING BALANCE	\$8	\$865	\$396
Prior year adjustments	<u>77</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$85	\$865	\$396
<b>REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS</b>			
Revenues:			
125600 Other Regulatory Fees	182	-	144
125700 Other Regulatory Licenses and Permits	4,433	-	6,552
125800 Renewal Fees	6	-	1,625
125900 Delinquent Fees	96	-	130
141200 Sales of Documents	3	-	-
142500 Miscellaneous Services to the Public	2	-	-
150300 Income From Surplus Money Investments	57	-	30
161000 Escheat of Unclaimed Checks & Warrants	1	-	-
161400 Miscellaneous Revenue	<u>2</u>	<u>-</u>	<u>-</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$4,782</u>	<u>-</u>	<u>\$8,481</u>
Total Resources	\$4,867	\$865	\$8,877
<b>EXPENDITURES AND EXPENDITURE ADJUSTMENTS</b>			
Expenditures:			
0840 State Controller (State Operations)	7	-	4
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	<u>3,995</u>	<u>469</u>	<u>7,858</u>
Total Expenditures and Expenditure Adjustments	<u>\$4,002</u>	<u>\$469</u>	<u>\$7,862</u>
FUND BALANCE	\$865	\$396	\$1,015
Reserve for economic uncertainties	865	396	1,015
<b>0325 Electronic and Appliance Repair Fund <sup>§</sup></b>			
BEGINNING BALANCE	\$1,502	\$1,706	\$1,350
Prior year adjustments	<u>39</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$1,541	\$1,706	\$1,350
<b>REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS</b>			
Revenues:			
125700 Other Regulatory Licenses and Permits	294	291	291

\* Dollars in thousands, except in Salary Range.

**1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued**

	2006-07*	2007-08*	2008-09*
125800 Renewal Fees	1,608	1,607	1,607
125900 Delinquent Fees	51	51	51
150300 Income From Surplus Money Investments	88	26	16
161000 Escheat of Unclaimed Checks & Warrants	1	1	1
161400 Miscellaneous Revenue	<u>1</u>	<u>1</u>	<u>1</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$2,043</u>	<u>\$1,977</u>	<u>\$1,967</u>
Total Resources	\$3,584	\$3,683	\$3,317
<b>EXPENDITURES AND EXPENDITURE ADJUSTMENTS</b>			
Expenditures:			
0840 State Controller (State Operations)	2	3	2
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	<u>1,876</u>	<u>2,330</u>	<u>2,410</u>
Total Expenditures and Expenditure Adjustments	<u>\$1,878</u>	<u>\$2,333</u>	<u>\$2,412</u>
FUND BALANCE	\$1,706	\$1,350	\$905
Reserve for economic uncertainties	1,706	1,350	905
<b>0421 Vehicle Inspection and Repair Fund <sup>s</sup></b>			
BEGINNING BALANCE	\$53,333	\$62,133	\$53,273
Prior year adjustments	<u>9,547</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$62,880	\$62,133	\$53,273
<b>REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS</b>			
Revenues:			
125600 Other Regulatory Fees	1,698	1,706	1,740
125700 Other Regulatory Licenses and Permits	100,617	102,946	105,028
125800 Renewal Fees	7,400	7,409	7,557
125900 Delinquent Fees	251	270	276
141200 Sales of Documents	42	49	50
142500 Miscellaneous Services to the Public	39	24	24
150300 Income From Surplus Money Investments	3,708	3,034	3,095
150500 Interest Income From Interfund Loans	4	-	-
161000 Escheat of Unclaimed Checks & Warrants	7	9	9
161400 Miscellaneous Revenue	7	7	7
Transfers and Other Adjustments:			
FO0326 From Athletic Commission Fund loan repayment per Item 1110-001-0326, Budget Act of 2004	160	-	-
FO3108 From Professional Fiduciary Fund loan repayment per Section 14.00, Budget Act of 2007	-	-	1,055
TO3108 To Professional Fiduciary Fund loan per Section 14.00, Budget Act of 2007	<u>-</u>	<u>-1,055</u>	<u>-</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$113,933</u>	<u>\$114,399</u>	<u>\$118,841</u>
Total Resources	\$176,813	\$176,532	\$172,114
<b>EXPENDITURES AND EXPENDITURE ADJUSTMENTS</b>			
Expenditures:			
0840 State Controller (State Operations)	127	131	105
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	101,294	109,089	112,554
3900 Air Resources Board (State Operations)	<u>13,259</u>	<u>14,039</u>	<u>14,271</u>
Total Expenditures and Expenditure Adjustments	<u>\$114,680</u>	<u>\$123,259</u>	<u>\$126,930</u>
FUND BALANCE	\$62,133	\$53,273	\$45,184
Reserve for economic uncertainties	62,133	53,273	45,184
<b>0459 Telephone Medical Advice Services Fund <sup>s</sup></b>			
BEGINNING BALANCE	\$293	\$370	\$298
Prior year adjustments	2	-	-

\* Dollars in thousands, except in Salary Range.

**1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued**

	<u>2006-07*</u>	<u>2007-08*</u>	<u>2008-09*</u>
Adjusted Beginning Balance	\$295	\$370	\$298
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125700 Other Regulatory Licenses and Permits	23	8	8
125800 Renewal Fees	165	75	188
150300 Income From Surplus Money Investments	<u>16</u>	<u>6</u>	<u>7</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$204</u>	<u>\$89</u>	<u>\$203</u>
Total Resources	\$499	\$459	\$501
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	<u>129</u>	<u>161</u>	<u>150</u>
Total Expenditures and Expenditure Adjustments	<u>\$129</u>	<u>\$161</u>	<u>\$150</u>
FUND BALANCE	\$370	\$298	\$351
Reserve for economic uncertainties	370	298	351
<b>0582 High Polluter Repair or Removal Account <sup>s</sup></b>			
BEGINNING BALANCE	\$43,943	\$49,589	\$38,472
Prior year adjustments	<u>-2,280</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$41,663	\$49,589	\$38,472
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125700 Other Regulatory Licenses and Permits	47,079	48,021	80,481
131700 Misc Revenue From Local Agencies	136	136	136
150300 Income From Surplus Money Investments	<u>2,717</u>	<u>758</u>	<u>553</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$49,932</u>	<u>\$48,915</u>	<u>\$81,170</u>
Total Resources	\$91,595	\$98,504	\$119,642
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	47	13	56
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	<u>41,959</u>	<u>60,019</u>	<u>71,283</u>
Total Expenditures and Expenditure Adjustments	<u>\$42,006</u>	<u>\$60,032</u>	<u>\$71,339</u>
FUND BALANCE	\$49,589	\$38,472	\$48,303
Reserve for economic uncertainties	49,589	38,472	48,303
<b>0717 Cemetery Fund, Professions and Vocations Fund <sup>s</sup></b>			
BEGINNING BALANCE	\$3,966	\$4,278	\$3,375
Prior year adjustments	<u>34</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$4,000	\$4,278	\$3,375
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125600 Other Regulatory Fees	1,736	869	13
125700 Other Regulatory Licenses and Permits	112	104	114
125800 Renewal Fees	310	336	341
125900 Delinquent Fees	6	4	6
150300 Income From Surplus Money Investments	<u>215</u>	<u>67</u>	<u>32</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$2,379</u>	<u>\$1,380</u>	<u>\$506</u>
Total Resources	\$6,379	\$5,658	\$3,881
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	2	3	2
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	<u>2,099</u>	<u>2,280</u>	<u>2,383</u>

\* Dollars in thousands, except in Salary Range.

**1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued**

	<u>2006-07*</u>	<u>2007-08*</u>	<u>2008-09*</u>
Total Expenditures and Expenditure Adjustments	\$2,101	\$2,283	\$2,385
FUND BALANCE	\$4,278	\$3,375	\$1,496
Reserve for economic uncertainties	4,278	3,375	1,496
<b>0750 State Funeral Directors and Embalmers Fund, Professions and Vocations Fund<sup>s</sup></b>			
BEGINNING BALANCE	\$2,541	\$2,534	\$2,089
Prior year adjustments	<u>17</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$2,558	\$2,534	\$2,089
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125600 Other Regulatory Fees	164	96	101
125700 Other Regulatory Licenses and Permits	96	97	102
125800 Renewal Fees	943	947	951
125900 Delinquent Fees	27	28	29
150300 Income From Surplus Money Investments	<u>135</u>	<u>39</u>	<u>32</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$1,365</u>	<u>\$1,207</u>	<u>\$1,215</u>
Total Resources	\$3,923	\$3,741	\$3,304
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	2	2	2
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	<u>1,387</u>	<u>1,650</u>	<u>1,673</u>
Total Expenditures and Expenditure Adjustments	<u>\$1,389</u>	<u>\$1,652</u>	<u>\$1,675</u>
FUND BALANCE	\$2,534	\$2,089	\$1,629
Reserve for economic uncertainties	2,534	2,089	1,629
<b>0752 Bureau of Home Furnishings and Thermal Insulation Fund<sup>s</sup></b>			
BEGINNING BALANCE	\$3,392	\$3,557	\$3,251
Prior year adjustments	<u>77</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$3,469	\$3,557	\$3,251
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125600 Other Regulatory Fees	62	62	62
125700 Other Regulatory Licenses and Permits	1,308	1,361	1,361
125800 Renewal Fees	2,394	2,794	2,794
125900 Delinquent Fees	82	68	49
142500 Miscellaneous Services to the Public	1	-	-
150300 Income From Surplus Money Investments	180	64	64
161000 Escheat of Unclaimed Checks & Warrants	<u>5</u>	<u>5</u>	<u>5</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$4,032</u>	<u>\$4,354</u>	<u>\$4,335</u>
Total Resources	\$7,501	\$7,911	\$7,586
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	4	5	4
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	<u>3,940</u>	<u>4,655</u>	<u>4,792</u>
Total Expenditures and Expenditure Adjustments	<u>\$3,944</u>	<u>\$4,660</u>	<u>\$4,796</u>
FUND BALANCE	\$3,557	\$3,251	\$2,790
Reserve for economic uncertainties	3,557	3,251	2,790
<b>0769 Private Investigator Fund<sup>s</sup></b>			
BEGINNING BALANCE	\$1,504	\$1,695	\$1,436
Prior year adjustments	6	-	-

\* Dollars in thousands, except in Salary Range.

**1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued**

	<u>2006-07*</u>	<u>2007-08*</u>	<u>2008-09*</u>
Adjusted Beginning Balance	\$1,510	\$1,695	\$1,436
<b>REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS</b>			
Revenues:			
125600 Other Regulatory Fees	9	8	7
125700 Other Regulatory Licenses and Permits	125	126	124
125800 Renewal Fees	551	555	555
125900 Delinquent Fees	19	13	18
150300 Income From Surplus Money Investments	88	28	21
161000 Escheat of Unclaimed Checks & Warrants	4	4	4
Total Revenues, Transfers, and Other Adjustments	<u>\$796</u>	<u>\$734</u>	<u>\$729</u>
Total Resources	\$2,306	\$2,429	\$2,165
<b>EXPENDITURES AND EXPENDITURE ADJUSTMENTS</b>			
Expenditures:			
0840 State Controller (State Operations)	1	1	1
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	610	992	1,084
Total Expenditures and Expenditure Adjustments	<u>\$611</u>	<u>\$993</u>	<u>\$1,085</u>
FUND BALANCE	\$1,695	\$1,436	\$1,080
Reserve for economic uncertainties	1,695	1,436	1,080
<b>0960 Student Tuition Recovery Fund <sup>N</sup></b>			
BEGINNING BALANCE	\$4,942	\$4,415	\$2,762
Prior year adjustments	<u>12</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$4,954	\$4,415	\$2,762
<b>REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS</b>			
Revenues:			
250300 Income From Surplus Investments	252	-	-
216900 Assessments	2,262	-	-
261900 Escheat of Unclaimed Checks, Warrants, Bonds, and Coupons	24	-	-
299600 Miscellaneous Revenue	1	-	-
Total Revenues, Transfers, and Other Adjustments	<u>\$2,539</u>	<u>-</u>	<u>-</u>
Total Resources	\$7,493	\$4,415	\$2,762
<b>EXPENDITURES AND EXPENDITURE ADJUSTMENTS</b>			
Expenditures:			
1111 Department of Consumer Affairs Bureaus, Programs, Divisions			
State Operations	399	50	337
Local Assistance	2,423	1,600	1,600
9900 Statewide General Administrative Expenditures (Pro Rata) (State Operations)	256	3	-
Total Expenditures and Expenditure Adjustments	<u>\$3,078</u>	<u>\$1,653</u>	<u>\$1,937</u>
FUND BALANCE	\$4,415	\$2,762	\$825
<b>3069 Naturopathic Doctor's Fund <sup>S</sup></b>			
BEGINNING BALANCE	\$28	\$71	\$78
Prior year adjustments	<u>3</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$31	\$71	\$78
<b>REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS</b>			
Revenues:			
125700 Other Regulatory Licenses and Permits	63	92	50
125800 Renewal Fees	89	64	96
150300 Income From Surplus Money Investments	3	2	1
Total Revenues, Transfers, and Other Adjustments	<u>\$155</u>	<u>\$158</u>	<u>\$147</u>
Total Resources	\$186	\$229	\$225

\* Dollars in thousands, except in Salary Range.

## 1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	2006-07*	2007-08*	2008-09*
<b>EXPENDITURES AND EXPENDITURE ADJUSTMENTS</b>			
Expenditures:			
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	115	151	125
Total Expenditures and Expenditure Adjustments	\$115	\$151	\$125
<b>FUND BALANCE</b>			
Reserve for economic uncertainties	71	78	100
<b>3108 Professional Fiduciary Fund<sup>s</sup></b>			
BEGINNING BALANCE	-	-	\$1,206
<b>REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS</b>			
Revenues:			
125600 Other Regulatory Fees	-	\$320	20
125700 Other Regulatory Licenses and Permits	-	480	30
125800 Renewal Fees	-	-	560
150300 Income From Surplus Money Investments	-	-	23
Transfers and Other Adjustments:			
FO0421 From Vehicle Inspection and Repair Fund loan per Section 14.00, Budget Act of 2007	-	1,055	-
TO0421 To Vehicle Inspection and Repair Fund loan repayment per Section 14.00, Budget Act of 2007	-	-	-1,055
Total Revenues, Transfers, and Other Adjustments	-	\$1,855	-\$422
Total Resources	-	\$1,855	\$784
<b>EXPENDITURES AND EXPENDITURE ADJUSTMENTS</b>			
Expenditures:			
0840 State Controller (State Operations)	-	-	1
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	-	649	609
Total Expenditures and Expenditure Adjustments	-	\$649	\$610
FUND BALANCE	-	\$1,206	\$174
Reserve for economic uncertainties	-	1,206	174

## CHANGES IN AUTHORIZED POSITIONS

	Positions			Expenditures		
	2006-07	2007-08	2008-09	2006-07*	2007-08*	2008-09*
Totals, Authorized Positions	1,317.3	1,439.8	1,406.5	\$75,542	\$80,508	\$80,081
Salary Adjustments	-	-	-	-	2,949	3,026
<b>Workload and Administrative Adjustments:</b>				<b>Salary Range</b>		
Transfer of Authorized Positions:						
Administrative and Information Services Division:						
Office of Information Services (OIS) (from Consumer and Community Relations Division):						
Assoc Info Sys Analyst	-	-	2.0	4,619-5,897	-	126
Consumer and Community Relations Division (to OIS):						
Assoc Info Sys Analyst	-	-	-2.0	4,619-5,897	-	-126
Reduction of Authorized Positions:						
Bureau of Security and Investigative Services:						
Private Security Services Program:						
Assoc Govtl Prog Analyst	-	-	-1.0	4,400-5,348	-	-38
Staff Svcs Analyst-Gen	-	-	-1.0	2,817-4,446	-	-52
Ofc Techn-Typing	-	-	-13.0	2,686-3,264	-	-414
<b>Totals, Workload &amp; Admin Adjustments</b>	<b>-</b>	<b>-</b>	<b>-15.0</b>	<b>\$-</b>	<b>\$-</b>	<b>-\$504</b>

\* Dollars in thousands, except in Salary Range.

## 1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	Positions			Expenditures		
	2006-07	2007-08	2008-09	2006-07*	2007-08*	2008-09*
<b>Proposed New Positions:</b>						
Arbitration Certification Program:						
Assoc Govtl Prog Analyst	-	-	1.0	4,400-5,348	-	58
Ofc Techn-Typing	-	-	1.0	2,686-3,264	-	36
Bureau for Private Postsecondary Education:						
Support:						
Bureau Chief	-	-	1.0	8,611-9,314	-	107
Asst Bureau Chief	-	-	1.0	5,768-7,324	-	79
Staff Svcs Mgr II-Sup	-	-	1.0	5,576-6,727	-	74
Staff Svcs Mgr I-Sup	-	-	6.0	5,079-6,127	-	403
Staff Counsel	-	-	1.0	4,674-7,828	-	75
Gen Auditor III	-	-	1.0	4,619-5,897	-	63
Assoc Info Sys Analyst-Spec	-	-	1.0	4,619-5,897	-	63
Assoc Govtl Prog Analyst	-	-	18.0	4,400-5,348	-	1,053
Staff Svcs Analyst-Gen	-	-	8.0	2,817-4,446	-	349
Ofc Techn-Typing	-	-	12.0	2,686-3,264	-	428
Mgt Svcs Techn	-	-	7.0	2,495-3,426	-	249
Student Tuition Recovery Fund (STRF):						
Assoc Govtl Prog Analyst	-	-	1.0	4,400-5,348	-	58
Staff Svcs Analyst-Gen	-	-	1.0	2,817-4,446	-	44
Ofc Techn-Typing	-	-	2.0	2,686-3,264	-	71
Bureau of Automotive Repair:						
Smog Check Program and Consumer Protection Operations:						
Air Quality Engr I	-	-	4.0	4,279-4,953	-	222
Prog Techn	-	-	0.5	2,280-2,975	-	16
Administrative and Information Services Division:						
Executive Office:						
Assoc Pers Analyst	-	-	0.5	4,400-5,348	-	29
Office of Information Services:						
Staff Prog Analyst-Spec	-	-	1.0	5,065-6,466	-	69
Assoc Prog Analyst-Spec	-	-	1.0	4,619-5,897	-	63
Asst Info Sys Analyst (1 pos eff 11-1-08 and 2 pos eff 3-1-09)	-	-	1.4	3,106-4,903	-	62
Office of Administrative Services:						
Assoc Admin Analyst (1 pos eff 12-1-08 and 1 pos eff 3-1-09)	-	-	0.9	4,619-5,616	-	52
Assoc Govtl Prog Analyst	-	-	3.0	4,400-5,348	-	175
Sr Acctg Ofcr-Spec	-	-	1.0	4,400-5,348	-	58
Acctg Ofcr-Spec	-	-	1.0	3,841-4,670	-	51
Ofc Svcs Sup II-Gen	-	-	1.0	2,953-3,590	-	39
Staff Svcs Analyst-Gen	-	-	1.0	2,817-4,446	-	44
Acctg Techn	-	-	1.0	2,638-3,209	-	35
Ofc Techn-Gen	-	-	3.0	2,638-3,209	-	105
Key Data Opr	-	-	3.0	2,153-2,975	-	92
Ofc Asst-Gen	-	-	3.0	2,074-2,770	-	87
<b>Totals, Proposed New Positions</b>	-	-	<b>89.3</b>	<b>\$-</b>	<b>\$-</b>	<b>\$4,409</b>
<b>Total Adjustments</b>	-	-	<b>74.3</b>	<b>\$-</b>	<b>\$2,949</b>	<b>\$6,931</b>

\* Dollars in thousands, except in Salary Range.

### 1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	Positions			Expenditures		
	2006-07	2007-08	2008-09	2006-07*	2007-08*	2008-09*
TOTALS, SALARIES AND WAGES	1,317.3	1,439.8	1,480.8	\$75,542	\$83,457	\$87,012

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\* Dollars in thousands, except in Salary Range.